



Notice of Electricity Retail Price Changes from 1 July 2010

As you may be aware, electricity prices nationwide are increasing from 1st July 2010. The price increases that will be applied to residential supplies in the Country Energy region from this date are detailed in this notice. All figures exclude GST.

Please see enclosed Contract as notice of your updated Terms & Conditions.

Business

Charge		2009 / 2010	2010 / 2011
All usage	per kWh	22.47c	25.335c
Supply Charge (per connection point)	per day	93.14c	105.02c

Business Controlled Load 1

Charge		2009 / 2010	2010 / 2011
All usage	per kWh	6.96c	7.847c
Supply Charge	per day	12.50c	14.09c

Business Controlled Load 2

Charge		2009 / 2010	2010 / 2011
All usage	per kWh	11.21c	12.639c
Supply Charge	per kWh	12.50c	14.09c

Business Time of Use

Charge		2009 / 2010	2010 / 2011
Peak Usage (7am – 9am & 5pm - 8pm on weekdays)	per kWh	19.58c	22.076c
Shoulder Usage (9am-5pm & 8pm-10pm on weekdays)	per kWh	19.58c	22.076c
Off Peak Usage (all other times)	per kWh	11.22c	12.651c
Supply Charge (per connection point)	per day	\$2.8242c	\$3.1843

Credit Card Fees

As of July 1st 2009 Sanctuary Energy will no longer accept payments by American Express. Payments by Visa and MasterCard attract the following charges. No other card types are accepted.

Charge		2009 / 2010	2010 / 2011
Credit Card fee	per Transaction	\$3.00	\$3.00