

Application for Energy Rebate

This application is to apply for the Queensland Energy Rebate, and Pensioner exemption to the Community Ambulance Cover. To apply:

- ✓ Read the 'Important Information & Eligibility Criteria' section.
- ✓ Complete all information requested below using BLOCK LETTERS.
- ✓ Return the completed form to us.

If you have any questions about your application, please contact us on 1800 109 099.

Important Information & Eligibility Criteria

The Energy Rebate is provided on behalf of the Queensland Government. The government wholly funds the rebate; determines the rebate amount, and the rules that govern the rebate.

You agree that all concession details can be verified at least annually by Centrelink or the Department of Veterans Affairs OR you can provide written verification from Centrelink or the Department of Veterans Affairs confirming your continued eligibility. You may revoke our right to verify your details with these organisations at anytime, however without written eligibility notification we cannot continue to supply the Energy Rebate.

We must receive applications at least 14 days in advance of your next scheduled meter read in order for the rebate to take effect in your next electricity invoice. Payment will be back dated as per jurisdictional rules.

It is your obligation to notify us immediately if you become ineligible for the Energy Rebate.

Only account holders are eligible for the Energy Rebate and the address which we are supplying must be your principle residence.

In addition, you must live alone or with other persons as described below:

- With a spouse / defacto and/or other persons who are wholly dependent on you
- With other people who hold a Pensioner Concession Card
- With other people who receive a Centrelink, Family Assistance Office or Dept of Veterans' Affairs payment, and who DO NOT pay rent.
- With other people who provide care and assistance, and who DO NOT pay rent.

You must not share your residence with any other persons except casual visitors.

Where you have a card issued by Centrelink, you also agree that:

Centrelink can confirm with Sanctuary Energy the current status of your Commonwealth Benefit and other details as they pertain to your concessional entitlement. This involves electronically matching details provided to the Participant with Centrelink or Department of Veterans' Affairs (DVA) records to confirm whether or not you are currently receiving a Centrelink or DVA benefit. Once signed, your detail can be communicated to Sanctuary Energy for the term of your contract, but can be revoked any time by giving notice to Sanctuary Energy. If you withdraw your consent you may not be eligible for the concession provided by Sanctuary Energy.

A brochure is available from Centrelink that provides more details about the Centrelink Confirmation eServices or on Centrelink's website at www.centrelink.gov.au.

Please retain this page for your information

Accepted Concession Cards

- ✓ Centrelink Pensioner Concession Card - *please ensure complete the Centrelink Card Holder Consent section.*
- ✓ Queensland Government Seniors Card.
- ✓ Department of Veterans' Affairs Disability Pension at the 'Totally and Permanently Incapacitated (TPI) rate(shown on the Gold Repatriation Health Card - For All Conditions (Gold Card)) - *please ensure complete the Centrelink Card Holder Consent section.*
- ✓ Department of Veterans' Affairs War Widow or War Widower Pension (shown on the Gold Repatriation Health Card – For All Conditions (Gold Card)) - *please ensure complete the Centrelink Card Holder Consent section.*

Concession Card Details

Card Number:	_____	Card Number:	_____
Card Type:	_____	Card Type:	_____
Name on Card:	_____	Name on Card:	_____
Card Issue Date:	_____	Card Issue Date:	_____
Card Expiry Date:	_____	Card Expiry Date:	_____

Centrelink Card Holder Consent

This consent will be used for the sole purpose of authorising Centrelink to provide information to Sanctuary Energy to assess your eligibility in relation to concessions or services provided by Sanctuary Energy:

Customer Confirmation

I/We _____ & _____ authorise Centrelink to confirm with Sanctuary Energy the current status of my Commonwealth Benefit and other details as they pertain to my concessional entitlement. This involves electronically matching details I have provided to the Participant with Centrelink or Department of Veterans' Affairs (DVA) records to confirm whether or not I am currently receiving a Centrelink or DVA benefit.

I/We _____ & _____ understand that this consent, once signed, is effective only for the period I am a customer of Sanctuary Energy. I also understand that this consent, which is ongoing, can be revoked any time by giving notice to Sanctuary Energy.

I understand that if I withdraw my consent, I may not be eligible for the concession provided by Sanctuary Energy.

Please complete this page and return to
Sanctuary Energy

